

**DEPARTMENT OF SOCIAL AND HEALTH SERVICES
HEALTH AND RECOVERY SERVICES ADMINISTRATION
Olympia, Washington**

To: All Providers
Managed Care Organizations

Memorandum No: 06-100
Issued: December 18, 2006

From: Douglas Porter, Assistant Secretary
Health and Recovery Services
Administration (HRSA)

For information, contact:
800.562.3022
<http://maa.dshs.wa.gov/contact/prucontact.asp>

Subject: Year 2007 Medicaid Managed Care Program Updates

Effective for dates of service on and after January 1, 2007, the Health and Recovery Services Administration (HRSA) is updating the health plan service areas for Healthy Options (HO), Basic Health Plus (BH+), Maternity Benefit Program, and State Children's Health Insurance Program (SCHIP).

Healthy Options/State Children's Health Insurance Program

- **Effective January 1, 2007, the following contracted health plans will continue to serve HO/SCHIP, Basic Health Plus and Maternity Benefit Program enrollees. The health plans are:**
 - ✓ Asuris Northwest Health (ANH)
 - ✓ Columbia United Providers (CUP)
 - ✓ Community Health Plan of Washington (CHPW)
 - ✓ Group Health Cooperative (GHC)
 - ✓ Kaiser Foundation Health Plan (KFHP)
 - ✓ Molina Healthcare of Washington, Inc. (MHC)
 - ✓ Regence BlueShield (RBS)
- **Effective January 1, 2007, there are changes for DSHS clients in the following counties:**
 - ✓ **Thurston County** will be mandatory for HO/SCHIP enrollment. This means ALL clients eligible for HO/SCHIP will be enrolled with Molina Healthcare or Community Health Plan.
 - ✓ **San Juan County** will have Community Health Plan as a new choice for clients. The other health plan choices for clients in San Juan County are Molina Healthcare and Regence BlueShield.
 - ✓ **Jefferson and Wahkiakum Counties** will have Community Health Plan returning to serve DSHS clients. Clients eligible for HO/SCHIP enrollment will

be enrolled in Community Health Plan and given the option to choose to receive their medical care fee-for-service (FFS), since only one health plan is available.

- ✓ **Klickitat and Skamania Counties will lose Columbia United Providers (CUP)** as a health plan choice for DSHS clients. In these counties, current CUP enrollees will be enrolled in Community Health Plan with the option to choose to receive their medical care FFS since only one health plan is available.
- ✓ **Asotin County** will continue to be an FFS **only** county. There is no managed care organization contracted with DSHS in Asotin County. Clients may go to any providers who accept the DSHS FFS clients. Providers must bill DSHS directly.
- ✓ Enrollment in a managed care organization is voluntary for HO and SCHIP clients in the counties listed below. Clients can enroll in the managed care plan that is available in that county or clients may choose FFS.

Clallam	Columbia	Garfield
Jefferson	Kittitas	Klickitat
Skamania	Wahkiakum	Whitman

Note: Counties designated as voluntary or mandatory now may change during the year. Check the *County* page at <http://maa.dshs.wa.gov/ipndweb> for the latest information.

- **Planned Changes:**

In 2007, HRSA plans to convert current “voluntary” counties to a process of “default” enrollment. This means all clients eligible for HO/SCHIP enrollment will be automatically enrolled in the available plan in the county and given the option to choose FFS. Currently clients eligible for HO/SCHIP enrollment are sent information and asked to enroll with the available health plan. Clients will be notified of changes as default enrollment is implemented in their area.

Basic Health Plus and Maternity Benefit Program

Columbia United Providers (CUP) cancelled their contract with Basic Health in Skamania County. Beginning January 1, 2007, Basic Health Plus and Maternity Benefit Program clients will be enrolled in Community Health Plan **only**.

Kaiser Foundation Health Plan will temporarily freeze new Basic Health enrollment in Clark County beginning January 1, 2007. This means clients eligible for the Basic Health Plus and Maternity Benefit Program will not have Kaiser as a choice until the Basic Health enrollment freeze is lifted.

**DSHS Health and Recovery Services Administration
Healthy Options, Basic Health Plus, and State Children's Health Insurance Program
Contracted Managed Care Health Plans
Effective January 2007**

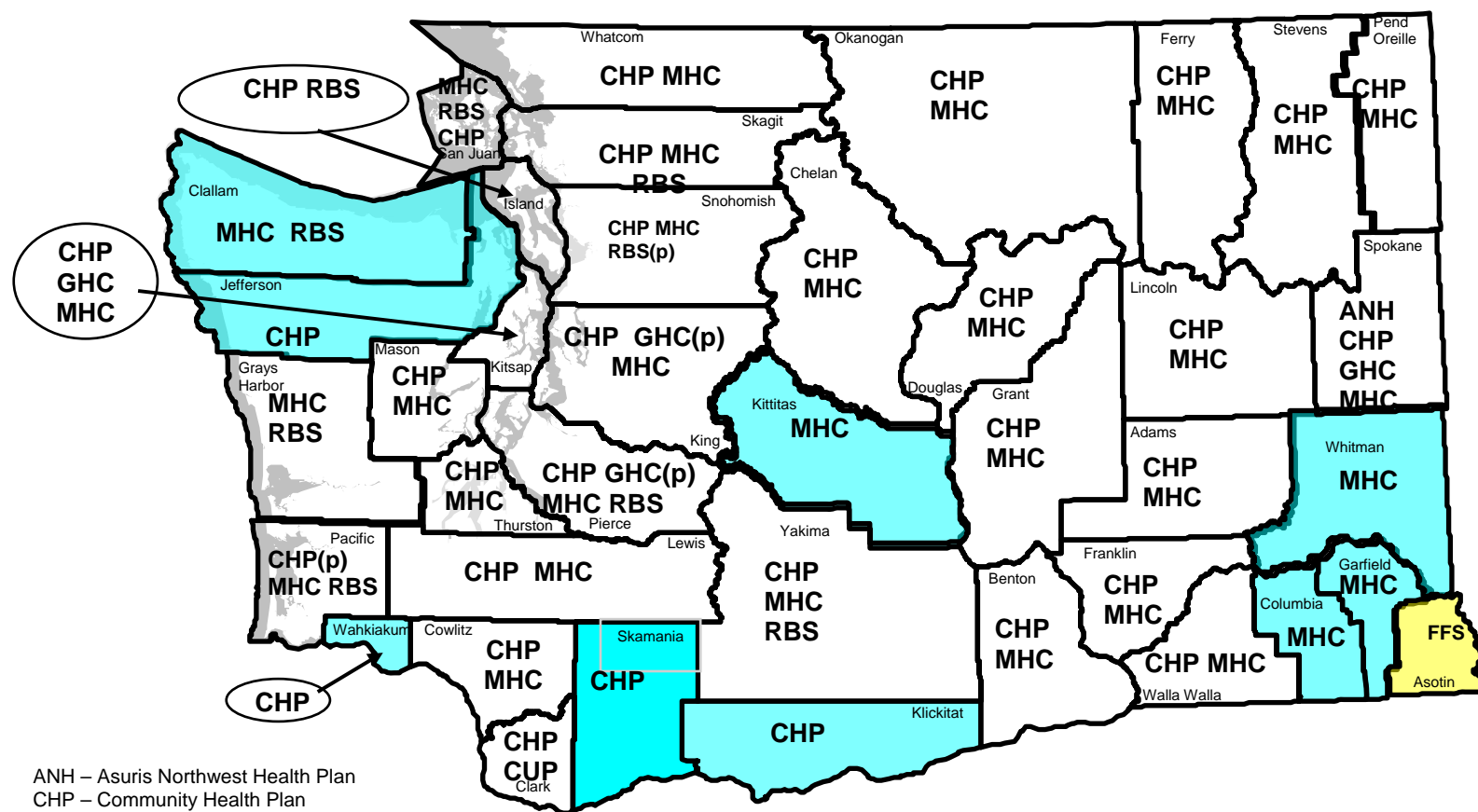
Contact the health plans for billing addresses and authorization information. **Some of the plans cover partial county areas only** and there may be changes during the year. Please contact the plan and/or check the Provider Directory web site, Plan by County page at:
<http://maa.dshs.wa.gov/ipndweb>

Plan Name	Programs and County Availability	Plan Contact	Customer Service
Asuris Northwest Health Plan Post Office Box 91130 Mail Stop MK510 Seattle, WA 98111 Plan Abbreviation ANH = HO/SCHIP	HO/SCHIP Spokane	Valerie Martinolich 253.382.7636 FAX: 253.597.6570 vmartinolich@regence.com Hazel Castillo 206.573.3035 FAX: 206.573.3252 Pharmacy Contact Sean Karbowicz 503.225.5367 FAX: 503.944.2827	866.240.9560
Columbia United Providers 19120 SE 34 th St., #201 Vancouver, WA 98683 Plan Abbreviation CUP = HO/SCHIP CUPP = BH+	HO/SCHIP and BH+ Clark	Cindy Orth 360.449.8867 FAX: 360.449.8862 corth@cuphealth.com Pharmacy Contact 800.315.7862 Or 360.891.1520	800.315.7862 or 360.891.1520

Plan Name	Programs and County Availability	Plan Contact	Customer Service
<p>Community Health Plan of Washington 720 Olive Way, #300 Seattle, WA 98101-9619</p> <p>Plan Abbreviation CHPW = HO/SCHIP CHPP = BH+</p>	<p>HO/SCHIP and BH+ Adams, Benton, Chelan, Clark, Cowlitz, Douglas, Ferry, Franklin, Grant, Island, Jefferson, King, Kitsap, Klickitat, Lewis, Lincoln, Mason, Okanogan, Pacific*, Pend Oreille, Pierce, San Juan, Skagit, Skamania, Snohomish, Spokane, Stevens, Thurston, Walla Walla, Wahkiakum, Whatcom, Yakima</p> <p>*partial county</p>	<p>Maryann Schwab 206.613.8916 Maryann.schwab@chpw.org</p> <p>Customer Service 800.440.1561 FAX: 206.521.8834</p> <p>Pharmacy Contact Express-Scripts 6625 West 78th Street Bloomington, MN 55439 800.233.8065</p>	<p>800.440.1561</p>
<p>Group Health 521 Wall Street Seattle, WA 98121</p> <p>Plan Abbreviation GHC = HO/SCHIP GHP = BH+</p>	<p>HO/SCHIP and BH+ King*, Kitsap, Spokane</p> <p>HO/SCHIP ONLY Pierce*</p> <p>BH+ ONLY Snohomish, Thurston</p> <p>*partial county</p>	<p>Provider Services 888.767.4670 FAX: 509.241.7615</p> <p>Pharmacy Contact Doug Beeman 206.901.4424 FAX: 206.901.4410 E-mail: beeman.dw@ghc.org</p> <p>Operations Questions Mimi Haley 206.448.6444 FAX: 206.448.2799 E-mail: haley.m@ghc.org</p> <p>Marketing, Contract Management & Policy Information Bob Moore 206.448.6110 FAX: 206.448.4271 E-mail: moore.rt@ghc.org</p>	<p>888.901.4636</p>

Plan Name	Programs and County Availability	Plan Contact	Customer Service
<p>Kaiser Foundation Health Plan 500 NE Multnomah, #100 Portland, OR 97232-2099</p> <p>Plan Abbreviation KHPP = BH+</p>	<p>BH+ ONLY Clark*, Cowlitz</p> <p>* Temporary Basic Health enrollment freeze effective January 1, 2007</p>	<p>Susan Rasmussen 503.813.4058 FAX: 503.813.3369</p> <p>Eligibility Questions 800.813.2000</p> <p>Pharmacy Contact Ron Lee 503.813.3850</p>	<p>800.813.2000</p>
<p>Molina Healthcare of Washington Inc. PO Box 1469 Bothell, WA 98041</p> <p>21540 30th Dr. SE, #400 Bothell, WA 98021</p> <p>Plan Abbreviation MHC = HO/SCHIP MHCP = BH+</p>	<p>HO/SCHIP and BH+ Adams, Chelan, Clallam, Columbia, Douglas, Ferry, Garfield, Grant, Grays Harbor, King, Kittitas, Lewis, Lincoln, Okanogan, Pacific, Pend Oreille, Pierce, Spokane, Stevens, Walla Walla, Whatcom, Whitman, Yakima</p> <p>HO/SCHIP ONLY Benton, Cowlitz, Franklin, Kitsap, Mason, San Juan, Skagit, Snohomish, Thurston</p> <p>BH+ ONLY Asotin</p>	<p>Contract Issues Claudia St. Clair 800.869.7175 FAX: 425.424.1182</p> <p>Providers, Hospitals, Interested Parties Sue Foster 800.869.7175 FAX: 425.424.1172</p> <p>Pharmacy Contact Shea Wilson 800.869.7175 FAX: 800.869.7791</p>	<p>800.869.7165</p>
<p>Regence BlueShield PO Box 21267 Seattle, WA 98111-3267</p> <p>Healthy Options Mail Stop: MK510</p> <p>Plan Abbreviation RBS = HO/SCHIP</p>	<p>HO/SCHIP Only Clallam, Grays Harbor, Island, Pacific, Pierce, San Juan, Skagit, Snohomish*, Yakima</p> <p>*partial county</p>	<p>Valerie Martinolich 253.382.7636 FAX: 253.579.6570 vmartinolich@regence.com</p> <p>Hazel Castillo 206.573.3035 FAX: 206.573.3252</p> <p>Pharmacy Contact Sean Karbowciz 503.225.5367 FAX: 503.944.2827</p>	<p>800.669.8791</p>

HO/SCHIP Service Areas 2007

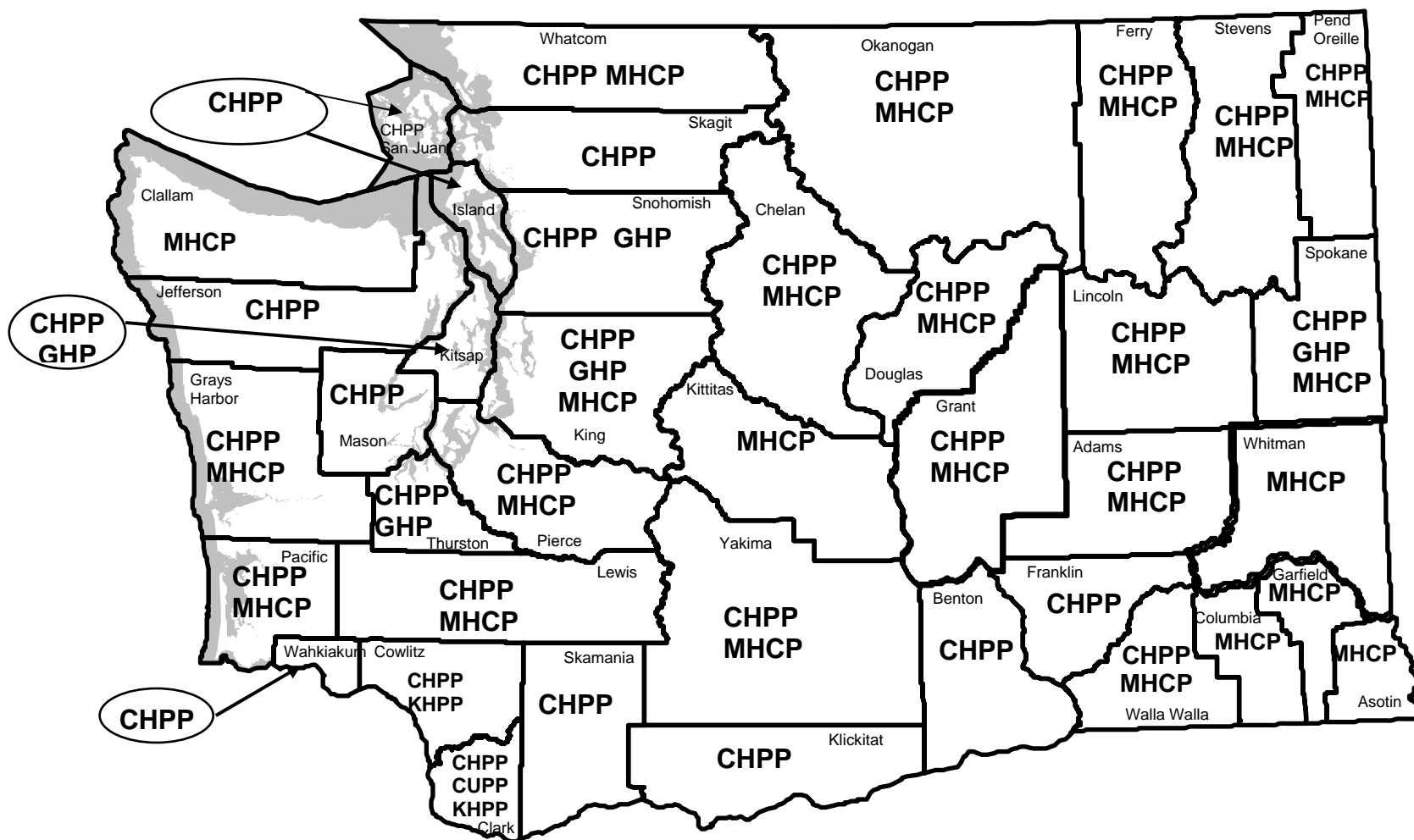


ANH – Asuris Northwest Health Plan
CHP – Community Health Plan
CUP – Columbia United Providers
GHC – Group Health Cooperative
MHC – Molina Healthcare of Washington
RBS – Regence Blue Shield

As of 11-7-2006

Shaded Counties represent counties where enrollment in managed care is voluntary (not mandatory). Asotin is FFS with no plans participating. (p) Indicates plan is not serving the entire county, only certain zip codes.

Basic Health Plus Service Areas 2007



As of 10/04/06

Kaiser will not accept new enrollees starting January 1, 2007 in Clark County.

How do I conduct business electronically with HRSA?

You may conduct business electronically with HRSA by accessing WAMedWeb at:
<http://wamedweb.acs-inc.com>.

How can I get HRSA's provider documents?

To obtain HRSA's provider numbered memoranda and billing instructions, go to HRSA's website at <http://maa.dshs.wa.gov> (click on the Billing Instructions/Numbered Memoranda or Provider Publications/Fee Schedules link).

To request a free hard copy from the Department of Printing:

1. **Go to:** <http://www.prt.wa.gov/> (orders filled daily).
 - a) Click *General Store*.
 - b) If a **Security Alert** screen is displayed, click **OK**.
 - i. Select either *I'm New* or *Been Here*.
 - ii. If new, fill out the registration and click *Register*.
 - iii. If returning, type your email and password and then click *Login*.
 - c) At the **Store Lobby** screen, click *Shop by Agency*. Select *Department of Social and Health Services* and then select *Health and Recovery Services Administration*.
 - d) Select *Billing Instructions, Forms, Healthy Options, Numbered Memo, Publications, or Document Correction*. You will then need to select a year and then select the item by number and title.
2. **Fax/Call:** Dept. of Printing/Attn: Fulfillment at FAX 360.586.6361/ telephone 360.586.6360. (Orders may take up to 2 weeks to fill.)

